Services	Old Rates Effective	<u>New Rate</u> Effective April-Sept.
UNIX Support T&M per incident	-	\$50
Mac/PC Support T&M per incident	\$50	\$50
UNIX Support T&M Non-SLA (UXTM) per hour	\$121	\$110
Mac/PC Support T&M (PCTM and MACTM)	\$100	\$110
Printer Repair per hour	\$75	\$90
UNIX Storage (MH1DSK, UXDSK & WEBSLA) per megabyte	\$1.25	\$0.55